

## Explanation

1. It is approximately 25kms from Sydney CBD to Parramatta CBD.
2. It is approximately 12kms from Sydney CBD to Sydney Airport depending on the pick up and drop off point.
3. The Sydney Metroroad M2 connects Windsor and Sydney.
4. Lane seven on the Harbour Bridge is the bus lane. This is the best lane to use if you want to take the City North or South Exit.
5. You would take Pittwater Road if travelling from Mona Vale to Brookvale.
6. You would take Seven Hills Road when travelling from Baulkham Hills to Blacktown.
7. You would use Canterbury Road when travelling from Punchbowl to Petersham.
8. You would use Henry Lawson Drive when travelling from Lansvale to Panania.
9. You would use Old South Head Road when travelling from Watsons Bay to Bondi Junction.
10. Home nightclub is located in The Promenade, near Wheat Road, Darling Harbour.
11. The State Theatre is located in Market Street, Sydney.
12. No one is allowed to stop in a No Stopping Zone unless it is a timed zone. If you pickup or drop a passenger in a no stopping zone you are risking a fine.
13. The Royal Sydney Golf Club is located in Kent Road, Rose Bay.
14. Macquarie Hospital is located in Wicks Road, North Ryde.
15. The Westin Hotel is located in Pitt St, Sydney. It is in the old GPO building.
16. Telstra Stadium is located in Edwin Flack Avenue, Homebush Bay.
17. The Hyde Park Barracks Museum is located on Macquarie Street, Sydney.
18. Chatswood Chase Shopping Centre is located on the corner of Victoria Avenue and Archer Street, Chatswood.
19. Your Taxi Authority must be displayed at all times when you are driving the taxi. It must be clearly visible to all passengers.
20. You must provide written notification within 7 days of being charged with a driving offence or receiving the penalty notice.

21. You must fill in the Driver's Worksheet when you start your shift, when you take a break of 30mins or more and at the end of your shift.
22. You have 24 hours to hand in Lost Property to your Taxi Network.
23. No-one is allowed to smoke in the taxi at anytime, whether the taxi is for hire, hired or not in use as a taxi.
24. On a Taxi rank, the driver must not be more than three metres from the taxi without a reasonable excuse.
25. You are only allowed to display a destination sign at the end of your shift and are heading back to base, (it only applies between 1.30am and 4.30am and 12.30pm and 4.30pm).
26. You can refuse a hiring if you believe the goods carried may damage the vehicle or be considered a danger to other passengers and yourself.
27. Passengers are allowed to change their destination during the journey. You must only charge them what is on the meter.
28. You are not allowed to turn on the meter until the pre-booked time is reached. The hirer must also be notified that you are there.
29. You must agree to wait up to 15mins if the passenger requests you to do so.
30. You are only allowed to charge multiple hire when a NSW Taxi Council Officer has organised for separate passengers to share a cab. Always explain the payment arrangements before starting the fare.
31. You are not allowed to leave the meter running for fuel or car related problems or if the driver could have prevented the problem.
32. You can not to refuse guide dogs or other assistance animals. All other animals can be taken in the cab as long as they are suitably confined.
33. If you change your address, you must inform the Department of Transport and your owner/operator. You should also inform your network.
34. You must only stay at a Taxi Rank when you are available for hire.
35. Fleet by-laws state you must be signed on to the radio system at all times when the vehicle is being used as a taxi.
36. Fleet by-laws state you must make a reasonable attempt to contact the passenger. This means knocking on the door, pressing the buzzer, speaking to the concierge/receptionist, etc...

37. You can only M3 a job after you have gone to the pick up address and made a reasonable attempt to pick up the passenger.
38. You are allowed to charge the passenger one hours waiting time if they soil the vehicle (vomit, dirt), to cover the time you are off the road cleaning the cab.
39. It is important that you look after your personal hygiene as you are working in an enclosed environment with passengers.
40. To ensure you have the right passenger on a booking, ask the passenger to give you the name or reference number for the booking.
41. One of the most important things is to make a good first impression with the passenger. You do this by starting with a friendly smile and greeting.
42. Taxi Passenger Relation Officers at secure ranks are there to assist passengers and drivers by organising multiple hires and looking after the taxi queue.
43. If passengers do not want to speak do not question them, respect their privacy.
44. As a taxi driver you must always offer a friendly and professional service no matter how you feel. It may help to take a break if you are in a bad mood.
45. You should never argue with the passenger, for example; explain any extra charges, this will avoid arguments about the fare.
46. If you are having communication difficulties with a passenger do not yell. Speak clearly and use things like maps and diagrams to get the message across.
47. The MoT regulations state you can only use Tariff 2 when you pick up a passenger between the hours of 10pm and 6am.
48. Always assist passengers with disabilities any way you can, if you can't do the fare because the passenger is in a wheelchair, contact the Network and arrange a WATS vehicle.
49. It is important to make a good first impression. This will create a good working relationship with your passengers and make your job easier.
50. For safety reasons you should always check the destination and turn on the meter before you pull out from the kerb and start driving.
51. It is illegal and unsafe to go over the speed limit. If you are caught you will be fined and lose licence points.

52. Although the law states that you have to give a tax invoice for fares over \$55. It is good customer service to supply one if requested.
53. Always ask passengers with disabilities if they require assistance. Many passengers may want to do things for themselves.
54. Any equipment belonging to a passenger with a disability should be left with them unless they ask you to store it.
55. The NSW road rules state you are only supposed to use your horn to give warning in an emergency situation.
56. It is always a good idea to keep track of what is happening in Sydney by putting it in your diary. This increases your chances of picking up fares.
57. The Contract Determination identifies the working conditions and payment for drivers and the relationship between Bailee and Bailor (driver and operator).
58. To see if the safety camera is working, open the taxi door or turn on the meter. The indicator light should flash green while it takes the photos.
59. In the event of an alarm (M13) the camera will not take any more pictures until it is reset, you should not continue working until the camera is reset.
60. You would take Ocean Street when travelling from Edgecliff to Woollahra.
61. You would take Rainbow Street when travelling from Kingsford to Coogee.
62. You would use York Road when travelling from Woollahra to Randwick.
63. You would use Gardeners Road when travelling from Sydenham to Daceyville.
64. You would use Anzac Parade when travelling from Little Bay to Moor Park.
65. You would use Malabar Road when travelling from Maroubra Junction to Coogee.
66. You would use Botany Road when travelling from Mascot to Waterloo.
67. You would use Bunnerong Road when travelling from Pagewood to La Perouse.
68. You would use Victoria Street when travelling from Potts Point to Darlinghurst.
69. You would use Avoca Street when travelling from Queens Park to Kingsford.
70. You would use Cleveland Street when travelling from Redfern to Chippendale.

71. You would use Forest Road when travelling from Arncliffe to Hurstville.
72. You would use Stoney Creek Road when travelling from Beverly Hills to Bexley.
73. You would use King Georges Road when travelling from Blakehurst to Punchbowl.
74. Liverpool Hospital is in Elizabeth St, Liverpool.
75. Greenwich Hospital is in River Road, Greenwich.
76. Royal North Shore Hospital is in Westbourne St, St. Leonards.
77. Lady Davidson Hospital is in Bobbin Head Road, North Turramurra.
78. Hornsby Ku-Ring-Gai Hospital is in Palmerston Road, Hornsby.
79. Manly Hospital is in Darley Road, Manly.
80. Prince of Wales Hospital is in High Street, Randwick.
81. Rachel Forster Hospital is in Pitt St, Redfern.
82. Concord Repatriation General Hospital is in Hospital Road, Concord West.
83. Sydney Adventist Hospital is in Fox Valley Road, Wahroonga.
84. United Dental Hospital of Sydney is in Chalmers Street, Surry Hills.
85. Mt. Druitt Hospital is in Railway Street, Mt. Druitt.
86. Bankstown-Lidcombe Hospital is in Eldridge Street, Bankstown.
87. Cumberland Hospital is in Hainsworth Street, Westmead.
88. Macquarie Hospital is in Wicks Road, North Ryde.
89. Ryde Hospital is in Denistone Road, Denistone.
90. Balmain Hospital is in Booth Street, Balmain.
91. Mona Vale Hospital is in Coronation Street, Mona Vale.
92. Royal Hospital for Women is in Barker St, Randwick.
93. St Vincents Private Hospital is in Victoria Street, Darlinghurst.

94. Sydney Hospital is in Macquarie Street, Sydney.
95. Sydney Eye Hospital is in Macquarie St, Sydney.
96. Rozelle Hospital is in Church St, Lilyfield.
97. Sutherland Hospital is in Kingsway, Caringbah.
98. Westmead Hospital is in Darcy Road, Westmead.
99. Fairfield District Hospital is in Prairie Vale Road, Prairiewood.
100. Auburn District Hospital is in Norval Street, Auburn.
101. Canterbury Hospital is in Canterbury Road, Campsie.
102. Blacktown District Hospital is in Marcel Crescent, cnr of Blacktown Rd, Blacktown.
103. The Children's Hospital at Westmead is in Hawkesbury Road, Westmead.
104. Nepean Public Hospital is in Somerset Street, Kingswood.
105. Royal Prince Alfred Hospital is in Missenden Road, Camperdown.
106. Mater Hospital is in Rocklands Rd, Crows Nest.
107. Kareena Private Hospital is in Kareena Rd North, Caringbah.
108. St George Hospital is in Gray St, Kogarah.